

**Report to:** SINGLE COMMISSIONING BOARD

**Date:** 22 June 2017

**Officer of Single Commissioning Board:** Clare Watson, Director of Commissioning

**Subject:** TENDER FOR THE PROVISION OF A SUPPORTED ACCOMMODATION SERVICE FOR YOUNG ADULTS WITH LEARNING DISABILITIES

**Report Summary:** The report is seeking authorisation to extend the contract from 1 April 2018 to 31 March 2020 in line with clause 3.2.

**Recommendations:** That permission to extend is given.

**Financial Implications:**  
(Authorised by the statutory Section 151 Officer & Chief Finance Officer)



<b>Budget Allocation (if Investment Decision)</b>	£ 0.344 million
<b>CCG or TMBC Budget Allocation</b>	TMBC
<b>Integrated Commissioning Fund Section – S75, Aligned, In-Collaboration</b>	Section 75
<b>Decision Body – SCB, Executive Cabinet, CCG Governing Body</b>	Single Commissioning Board
<b>Value For Money Implications – e.g. Savings Deliverable, Expenditure Avoidance, Benchmark Comparisons</b>	Section 3.4 of the report provides details of the cost effectiveness this contract provides. The existing contract is deemed to be performing well.
<b>Additional Comments</b>	
<p>It is essential that the target contract value as stated in section 3.3 of the report is delivered in 2017/2018 as additional cost pressures will materialise within Adult Services if the contract value is paid at the level stated within section 3.2.</p> <p>The contract value for 2018/2019 will need to be agreed by October 2017 to avoid the requirement of a re-tender process. Contract values will need to be confirmed within the assumptions included within the Council’s medium term financial strategy.</p>	

**Legal Implications:**  
(Authorised by the Borough Solicitor)

The contract contains an in-built extension provision for a further 24 months and to implement this would not contravene any legal obligation. However, the Board need to consider whether this is a service they wish to consider in the first place before deciding whether the best approach is to extend the existing contract.

**How do proposals align with Health & Wellbeing Strategy?**

The proposals align with the Developing Well, Living Well and Working Well programmes for action.

<b>How do proposals align with Locality Plan?</b>	The service is consistent with the following priority transformation programmes: <ul style="list-style-type: none"> <li>• Enabling self-care</li> <li>• Locality-based services</li> <li>• Planned care services</li> </ul>
<b>How do proposals align with the Commissioning Strategy?</b>	The service contributes to the Commissioning Strategy by: <ul style="list-style-type: none"> <li>• Empowering citizens and communities</li> <li>• Commission for the ‘whole person’</li> <li>• Create a proactive and holistic population health system</li> </ul>
<b>Recommendations / views of the Professional Reference Group:</b>	That the contract is extended through to 31 March 2020.
<b>Public and Patient Implications:</b>	None
<b>Quality Implications:</b>	Tameside Metropolitan Borough Council is subject to the duty of Best Value under the Local Government Act 1999, which requires it to achieve continuous improvement in the delivery of its functions, having regard to a combination of economy, efficiency and effectiveness
<b>How do the proposals help to reduce health inequalities?</b>	Via Healthy Tameside, Supportive Tameside and Safe Tameside
<b>What are the Equality and Diversity implications?</b>	The proposal will not affect protected characteristic group(s) within the Equality Act.  The service will be available to Young Adults with a learning disability regardless of ethnicity, gender, sexual orientation, religious belief, gender re assignment, pregnancy/maternity, marriage/ civil and partnership.
<b>What are the safeguarding implications?</b>	None
<b>What are the Information Governance implications? Has a privacy impact assessment been conducted?</b>	The necessary protocols for the safe transfer and keeping of confidential information are maintained at all times by both purchaser and provider.
<b>Risk Management:</b>	There are no anticipated financial risks, however, there may be other risk considerations should the tenants not receive the support – including access to 24-hour support – they require to live safely.
<b>Access to Information :</b>	The background papers relating to this report can be inspected by contacting Denise Buckley, Planning and Commissioning Officer: <p> Telephone: 0161 342 3145</p> <p> e-mail: <a href="mailto:denise.bucley@tameside.gov.uk">denise.bucley@tameside.gov.uk</a></p>

## **1 INTRODUCTION**

1.1 The current contract commenced 16 February 2015 for a period of three years with the option to extend for up to a further two years.

1.2 The concept of the transition service for young adults with a learning disability was developed on the basis of a number of drivers:

- To offer the opportunity for young people at the age of 18 to go through a period of intense assessment and importantly skills development offering them real opportunities to maximise their potential for independent living mirroring the opportunities offered to the majority of the younger adult population rather than continue their lives into adulthood in inappropriate institutional residential settings.
- Consideration to the Council's significant budgetary challenges over the coming years and therefore the need to review its models of service delivery, looking at new and innovative approaches to delivering services whilst reducing the cost of provision significantly.
- To deliver savings initially with five people funded by Adult Services in expensive out of borough placements accessing the project as the first group. Funding for these individuals was £577,000 per annum with a service budget identified at £350,000 per annum; this gave an approximate saving of £227,000.
- The continued availability of a transition service as individuals are supported with appropriate move on. This enables the Council to have an additional option in terms of cost avoidance other than maintaining Young Adults expensive out of borough residential placements whilst also offering improved outcomes and opportunities for individuals who access the service.

1.3 The key aims and objectives of the service that have ensured these drivers have been delivered have been to provide intensive assessment, support, enablement and development of life skills to five young adults with learning disabilities who have recently made the transition from Children's Services through to Adult Services. To ensure a particular focus on ensuring each person subsequently moves on to more permanent accommodation with the appropriate level of support ideally within 24 months of accessing the service.

1.4 The Active engagement with families, carers and other stakeholders in a collaborative approach to supporting each person using the service to fulfil their maximum potential has also been key to successful delivery.

1.5 The accommodation is provided by New Charter and offers within the building, 5 self-contained flats and a staff flat.

1.6 The service extension will continue to deliver these outcomes above with a continued emphasis on promoting independence pathways for individuals and ensuring there is an opportunity to move on. This will be achieved through the provider delivering person centred approaches and working in a multi-disciplinary way with key partners.

## **2. CONTRACTING PROPOSAL**

2.1 Consideration is given to extend the current contract for the term allowed in clause 3.2 for up to a further two years.

### **3. VALUE FOR MONEY**

- 3.1 The current cost of the contract is £335,593 and includes the delivery of day support hours, and flexible overnight support (waking night or sleep-in as required) across the service.
- 3.2 Future budgets for the delivery of the service will need to take into consideration costs of the provider implementing the living wage, pension contributions and case law in relation to sleep-in duties which have increased these costs. On this basis, work has been undertaken with the current provider and the Council's interim finance business partner who has identified a cost of service from 1 April 2017 of £351,516.
- 3.3 In addition to the work above, an additional target cost was also identified. This assumes that 25% of the additional costs of sleep-in's will be reduced by alternate service delivery such as the use of assistive technology. The target cost is £344,391.
- 3.4 The model offers value for money in comparison to residential placements and is therefore considered a viable option going forward. Current out of borough placements for supported accommodation or residential placements range between £1,400 and £3,500 per individual per week. This compares to this service contract at a cost of £1,290 per individual per week.

### **4. STRATEGIC FIT**

- 4.1 The service will meet the current objectives as outlined in the following:
- 4.2 The Care Act 2014. Under the Care Act, local authorities will take on new functions. This is to make sure that people who live in their areas:
  - Receive services that prevent their care needs from becoming more serious, or delay the impact of their needs;
  - Can get the information and advice they need to make good decisions about care and support;
  - Have providers offering a choice of high quality, appropriate services.
- 4.3 The Council's Community Strategy supports the delivery of the six Sustainable Community Strategy aims listed below:
  - Prosperous Thameside
  - Supportive Thameside
  - Learning Thameside
  - Attractive Thameside
  - Safe Thameside
  - Healthy Thameside

### **5. OTHER ALTERNATIVES CONSIDERED**

- 5.1 There is the need for this service in terms of continuing to support the cost avoidance of expensive residential placements for young adults with a learning disability whilst giving access to services that have clearer outcomes and benefits to individuals in assessing future long term supported accommodation needs.

### **6. IMPLICATION IF THE SERVICE IS NOT RE-COMMISSIONED**

- 6.1 All service users have been assessed as having eligible needs as defined in the Care Act 2014. Failure to provide the service would therefore put Service Users at risk and may increase the numbers who enter or remain in residential care.

- 6.2 In considering that the extension from 1 April 2018 will be subject to agreement of the contract prices from this date reflecting NLW impact and will be pending reaching agreements with the providers and in order to allow for any disputes where agreements cannot be met, the 6 month notice clause may need to be invoked. The impact of this is that in order to carry out a tender exercise within a 6 months' notice period for an award and start date of April 2018, any detail and negotiation for contract prices would need to have been completed by October 2017.

## **7. PERFORMANCE MANAGEMENT**

- 7.1 The contract is performance managed via quarterly meetings with the provider.
- 7.2 Performance management of the contract is focused on the delivery of outcomes and best practice in demonstrating personalisation. Each provider, in collaboration with commissioners works to demonstrate that individuals are receiving an appropriate level of support and achieving outcomes as identified in their person centred Support Plan. Where possible, each person and their families and/or carers are involved in reporting and evaluating on their own experiences in a way that is meaningful to them.
- 7.3 In addition to the qualitative element of performance, quantitative data information is provided quarterly.
- 7.4 The annual performance review focuses on quality of delivery through evidence of comprehensive feedback from Individual's who use the service and proposals and action plans to develop solutions to improve performance, delivery and areas of non-compliance during the forthcoming year.
- 7.5 In this performance context, Alternative Futures Group are delivering high quality support. They involve service users and carers in highlighting areas for change and improvement. Where at all possible, they have delivered efficiencies in terms of reduced hours or cashable savings; introducing assistive technologies by way of reducing sleep-in's, as outlined above, being one example currently.

## **8. RECOMMENDATION**

- 8.1 As stated on the report cover.